Ms Helen Minnican
Clerk of the Legislative Assembly
NSW Legislative Assembly
Email to: helen.minnican@parliament.nsw.gov.au

Your ref D19/44782 Our ref M19/6241

Dear Ms Minnican

Thank you for your letter about Public Accounts Committee Recommendation – Central Collection of Patient Waiting Time Data.

NSW Health in principle supports the objective of the recommendation provided by the Public Accounts Committee to identify opportunities for improved service delivery. However, centralised statewide data collection of patient wait times for imaging equipment proves challenging due to the confounding nature of issues including licensing procedures and local triaging policies.

NSW Health has undertaken activities to support the achievement of the larger outcome of improved service delivery. The NSW Ministry of Health has conducted an audit of medical imaging assets and requested Health Entity Chief Executives to routinely capture patient wait time data. This will increase the availability and visibility of waiting time information and facilitate the identification of any resource deficiencies.

Regarding further recommendations made by the Public Accounts Committee, implementation has already been commenced or completed. It should be noted that where delivery has been impacted by the COVID-19 response by NSW Health, revised implementation schedules have been developed accordingly.

Thank you again for writing. Should you require more information, please contact

Yours sincerely

The Hon. Brad Hazzard MP

Minister for Health and Medical Research

1 9 MAY 2020